

## Selsey Medical Practice PG Meeting

Virtual Meeting via Teams held on Monday 28<sup>th</sup> June 2021 @ 11.00am

### MINUTES

**Attendees** – Nicola Collins (SMP), Sarah Rose (SMP), Bob Arnold, Rosemary Cook, Mike Nicholls, Gwyn Cope, Nathan Rose, Jay Dinnick, Barbara Shepherd

#### 1) Apologies

Liz Farrell + Lilian Livingstone - unable to access meeting

#### 2) Minutes meeting held on 19<sup>th</sup> April 2021

- a. Minutes agreed

#### 3) Update on Action Plan

- a. PG advertising – ongoing – screens not working; awaiting repair
- b. Medication meeting - ongoing
- c. ChAMP/W.SX PPG/Sussex PPG Feedback – on agenda
- d. Future Events – on agenda
- e. Friends talk- ongoing – not before pandemic ends
- f. Social Media – 224 followers = 83% female & 17% male. 183 'likes'. Survey publicised.
- g. Social Prescriber – conversation not yet taken place
- h. Open Day – ongoing
- i. Question/Answer – ongoing
- j. Annual Survey – survey form proof read

#### 4) Practice Updates and Developments

- a) Doors now open at 9.30 am to avoid early queueing outside. At present not undertaking NHS health checks, stop smoking clinics and spirometry.
- b) Project underway mapping types of appointments to help future staff management. Data from the 69,000 appointments last year to be analysed.
- c) New receptionist started. Dr Adams and nurse Sally Smith retired and Dr Rupra moved to Spain. Replacements advertised. At present have Dr Malik who only works remotely. Staff shortages exacerbated as some are self-isolating due to COVID19 contact.
- d) Data opt out – Practice control and liable for data. GP records will be extracted from Spine and data for research and planning. New system being introduced. Patients needs to opt out if they do not want this information extracted. Opt out time frame extended from 23<sup>rd</sup> June 2021 to approximately 25<sup>th</sup> August 2021, with data extraction commencing on 1<sup>st</sup> September 2021. Despite some TV advertisements, there is not enough awareness of the situation yet. SMP want everyone to know – to go on website/Grapevine/Facebook/text messages. Patients need to make informed decisions.

#### 5) Healthwatch Report

Independent body championing patients. All surgery websites assessed. Mark Parrish to implement website recommendations.

**6) Annual Survey**

Everyone thanked for helping at the surgery. 257 completed surveys so far – 60% paper and 40% on-line. Details available for next meeting.

**7) Evening Seminar**

Virtual seminar by Dr Michael Husband on-line 11<sup>th</sup> August 2021 at 7 pm on pain relief. To be advertised via social media, website and posters. ChAMP to be informed.

**8) External Meetings**

22.4.21 – W.Sx PPG meeting.

a) Presentation of Healthwatch GP website audit – full reports sent to practice managers detailing good and bad points. GP access identified as one of key priority areas for 2021/2.

b) Presentation re providing training for patients in use of digital technology and raising awareness. Aim to reduce quantity of phone calls to surgeries as more patients use on=line facilities. Assured would still be existing access to surgeries for those unable to use digital technology.

c) New housing developments throughout county highlighted with regard to impact on GP practices. Investigations requested to look at numbers per GP practice and per capita for each GP.

d) Social isolation briefly discussed.

22.6.21 – ChAMP

a) Agreed issues surrounding late communications from Government – media informed before CCG. Websites were standardised but surgeries could co-ordinate messages and produce content.

b) Concerns expressed about difficulties contacting surgeries, but access is opening up. It was agreed there had been a ‘perfect storm’ during the pandemic with supply/demand. Education necessary regarding the way forward and health inequalities need addressing.

c) Although re-organisation planned, there will always be clinicians, even though funding and governance will change.

d) Needs to be uniformity in budget – at present emphasis on acute sector rather than primary care.

e) PGs agreed that letter regarding impact of new white paper setting up ICS in place of CCG be sent to MP/Health Secretary/Adam Doyle ( possible new chair of ICS) expressing concern that practice balance needs to be maintained. Fears regarding possible privatisation expressed.

**9) Any Other Business**

a) Now 3 general members on top of PG committee – Gillie and Tim Le Haye and Trevor Pomeroy: all helped at Patient Survey.

b) PG to help as marshals at the flu vaccination clinics.

**10) Date of Next Meeting**

Monday 23<sup>rd</sup> August 2021 at 11.00 am via Microsoft Teams

There being no other business the meeting closed at 11.56 am.