

Selsey Medical Practice PG Meeting

Monday 23rd May 2022 @ 4.30pm in SMP Library

MINUTES

Attendees – Bob Arnold, Shelley Gorys, Mike Nicholls, Barbara Shepherd, Gwyn Cope, Nathan Rose, Nicola Collins (SMP)

1) Apologies

Lilian Livingstone, Liz Farrell

2) Minutes of the Meeting held on 14th March 2022

- a. Minutes agreed
- b. Matters Arising - none

3) Update on agreed actions

- a. PG – information prepared and to be added to screens; survey and seminar information to follow at a later date
- b. Medication Problems – information in Newsletter and on Facebook
- c. Young Carers – Schools have identified and catered for relevant children
- d. Evening Seminars – PG to arrange – initially cardiology, then colorectal, men's health, menopause
- e. Selsey Life – Article outlining PG in June issue
- f. Medication Delays – Explanation re possible surgery delays to go in next Newsletter
- g. Social Prescriber – Role explanation in Newsletter
- h. Staff Sickness – Shortages re sickness on phone system
- i. Staff Abuse – Message on phone system and signs in waiting room; warning letter if required
- j. PG Membership – on Agenda

4) Practice Updates

- i) New GP Dr Harriet Goodhead starting in July; Kate Shaw Paramedic Practitioner commenced; full time nurse Lorna Wigmore starting 31.5.22, Tara Davis-West commenced 23.5.22 in role of Care Coordinator (care homes); new receptionist starting in June. Currently advertising for Operations Manager.
- ii) Covid vaccinations still being carried out at Selsey, but uptake not so high now.
- iii) Community Pharmacy Consultation Team – receptionists can refer to Pharmacy for same day appointments from June. If patients do not want to go to Pharmacist they will not necessarily be able to see a GP.
- iv) Flyers prepared for Cove holidaymakers indicating who to contact for health issues.
- v) Care Shop has available information on stroke, speech therapy, multiple sclerosis, Parkinsons disease, menopause, carers. Also debt and benefit advice = 15 time slots per week. Youth Dream has 30 new weekly slots for children. Drug and alcohol abuse – all help in Chichester.

5) Annual Survey

Electronic version available 1.6.22 – 30.6.22. PG to deal with hard copies in Surgery – 2 time slots 10.00 – 11.15 am and 11.15 – 12.30 pm in June. Rota to be circulated. Mark Parrish to be asked to enlarge print on leaflet. To encourage on-line survey completion.

6) Increasing Patient Group

Promotion for new members in June issue of Selsey Life and Newsletter. To go on Facebook. Aim to expand general members to 30.

7) Report from External Meetings

21.4.22 – W.Sx PPGs – practices getting operational telephone systems with call-back facility (SMP system in place and tested by PG); digital training for all to use on-line systems (pointed out some do not have digital equipment at home to use); GPs need to be made aware of Long Covid symptoms; lateral flow Covid tests no longer free; housing developments and impact on primary care ongoing.

22.3.22 – ChAMP + AGM – PPG recruitment issues discussed; transition from CCG to ICS; E-consult functionality; Physiotherapy waiting lists; PCN led patient survey (public engagement) discussed.

8) Any Other Business

- i) Appropriate literature for local support group for Ukrainians moving into area. Cultural/ethical issues to be addressed. Surgery to hand out information.
- ii) Patients having over 25 appointments per annum – some explained, but not resources to investigate further. Only DNAs followed up are childhood immunisations and dementia patients. Most of 4% DNAs are nurse appointments.

9) Date of Next Meeting

Monday 22nd August 2022 at 4.30pm at SMP

Meeting closed at 6.04pm