

Selsey Medical Practice PG Meeting

Monday 17th April 2023 @ 6.30pm in the Town Hall

MINUTES

Attendees – Patrick Rowe, Nathan Rose, Gwyn Cope, Lilian Livingstone, Nicola Collins (SMP), Barbara Shepherd, Mike Nicholls, Dr Rachel Jameson (SMP), Shelley Gorys, Sue Watson, Alison Archer.

1) Apologies

Jess Stevens (SMP)

2) a) Minutes of the Meeting held on 6th February 2023

Minutes agreed with amendment item 4 (iii) to read '63% clinical risk babies' delete - 65 years.

b) Matter Arising

None

3) Update on agreed actions

- a. Appointments – 12 referrals to pharmacy since January
- b. Blood Pressure – surgery contacting all patients who haven't had test within last 5 years
- c. Electronic Newsletters – need to obtain more e-mail addresses - ongoing
- d. Evening Seminars – Angela Skull on colorectal booked for 3.5.23. Future seminars to be held
- e. DNAs – when Newsletter due number to be published
- f. Cancellation Message – not yet addressed
- g. Advance Appointments – availability to go in Newsletter

4) Practice Updates and Developments

- i) Staff updates – 2 new trainee GPs commenced 4 month placements (Sapna Sharma & Hadia Mandour). Some student nurses over next few months for 1 day shadowing. Potential interest in GP vacancy.
- ii) Complaint re potential diagnosis issue being investigated.
- iii) From 1.4.23 using accurx for online consultations – should be more patient user friendly. Aiming to eventually link with online booking function.
- iv) Policy change for out of area patients – being asked to register at other practices – 100 re-registered so far.
- v) Covid spring booster campaign commenced – SMP not involved.
- vi) Total number of appointments in March = 6997:

GPs – 3239; Nurse – 2131; HCA – 1131; FCP – 48; PP – 448.

28% of registered patients had appointment/contact in March – age breakdown:

<u>Age Range</u>	<u>No. of appts.</u>	<u>No. registered patients</u>	<u>% patients with appt</u>
0 – 5	172	491	35%
6 – 9	79	413	19%
10 – 18	126	1143	11%
19 – 29	206	1026	20%
30 - 39	264	1236	21%
40 – 49	288	1201	24%
50 – 59	434	1674	26%
60 – 69	615	2059	30%
70 – 79	820	2066	40%
80 – 89	479	1015	47%
90 – 99	112	201	56%
100 +	2	3	67%

DNAs in March: GPs 21 (3.5 hours); Nurse/HCA 135 (31 hours); Physio 3 (3.5 hours)

PG to inform Practice Manager if more useful information required.

- vii) Gillian Keegan due to visit SMP.

5) External Meetings

Next meeting of W.Sx PPGs being held at Billingshurst face to face on 2.5.23. Selsey PG to send 2 reps.

6) Any Other Business

- a) Buddy transport scheme working well. System publicised by word of mouth – grown gradually and cautiously to ensure it could cope with demand. Aim to accompany vulnerable to appts. to ensure attendance. Care Shop to pilot NHS app.
- b) Karen Halford at practice/Care Shop working well.
- c) Patient Group and Friends of SMP separate in Selsey – all other practices are combined. Friends are purely fund raising & Patient Group assist SMP where possible. Envisaged Patient Group will be more outward looking.
- d) Stroke services – SRH to become Acute Stroke Centre = 24/7 qualified specialist in all necessary fields to enable positive patient outcomes (Worthing to no longer have stroke services). Comprehensive Stroke Centres at Brighton and Southampton = can do neurosurgery and thrombectomy operations there. As only 10 qualified surgeons in that field in country, unlikely SRH will become a comprehensive centre. Care Shop have consultation forms for local opinion on proposed upgrade. The upgrade in stroke services could impact on buddy transport scheme for outpatient appts.

7) Date of Next Meeting

Monday 3rd July 2023 at 4.30 pm in Library at SMP

Meeting closed at 7.40 pm