

**Selsey Medical Practice PG Meeting**  
**Monday 22<sup>nd</sup> January 2024 @ 4.30pm in the Library at Selsey Medical Practice**  
**MINUTES**

**Attendees** – Shelley Gorys, Nathan Rose, Patrick Rowe, Nicola Collins (SMP), Ali Archer, Carol Purnell, Mike Nicholls, Gwyn Cope, Barbara Shepherd, Noel Long, Bob Arnold.

**1) Apologies**

Lilian Livingstone, Sue Watson.

**2) a) Minutes of the Meeting held on 27<sup>th</sup> November 2023**

Minutes agreed.

**b) Matters Arising**

None.

**3) Update on Agreed Actions**

- a. Appointment referrals to pharmacy – now actioned. To ensure patient outcomes followed up.
- b. Cancellation Message – not yet addressed.
- c. External Meetings – no meetings attended – to leave on Action Log.
- d. Lifevac – evaluation not necessary.
- e. Seminars – consent to receive emails re seminars to go on next PG survey form – ongoing.
- f. GPIP – frequent attenders to be assessed quarterly.
- g. Assisting in surgery – rota to be prepared.

**4) Practice Updates and Developments**

- i) Busy with general minor illness/high number respiratory viruses/increased number phone calls re measles.
- ii) Measles – most parents who previously refused vaccination contacted – some now agreeing. Disease highly contagious – sufferers isolated when visiting practice.
- iii) Staff updates: Paramedic Michaela Harmer commenced & undergoing training at present. Physicians Associate Precilia Vieira commencing 1.4.24. Nursing Associate Sarah Hoffmann commenced. Dr Harriet Goodhead on maternity leave from 31.1.24 & Dr Sara Coe retiring mid April. Locums booked plus advertising for permanent GP.
- iv) Good feedback from Family and Friends Test – a few complaints re clinical aspects.
- v) 'Deep Dive Day' held on 10.1.24 to interrogate systems and give areas for improvement. Patient Group/surgery interaction praised.
- vi) Last Covid mobile unit 4.1.24 – 90 vaccinations given. 40 housebound patients to be given covid/flu vaccinations over next few weeks. Any eligible patients to be given opportunity for covid/flu until end of February.
- vii) No news re care home.
- viii) Positive feedback re Selsey Community Pharmacy.
- ix) Phone update – review of flow/messages to be arranged.
- x) NHS App – working with Care Shop to promote digital access.
- xi) Website – training on usage to be given to patients/staff/PG.

**5) DNAs**

97 last month in total (43 HCAs & 36 blood tests). GP DNA = 0.5% & Blood tests/HCA = 3.6% .  
To be monitored & text sent to inform patients of missed appointment.

**6) Report from External Meetings**

No meeting held.

**7) Community Forum Report (Care Shop)**

Report distributed to PG outlining 10 areas of work – ever growing demand for those services. Targeting: health inequalities; transporting patients to SMP and A&E; Robins service; Social Prescribing role; cancer support with Macmillan; effective support for those living with undiagnosed dementia; housebound with diabetes to be helped with BATS; Health Strategy group to formulate local health plan in April; future may include befriending, bereavement support & BATS in neighbouring districts towards Bosham. Now have 2 reception desks and 6 new volunteers. Local healthcare plan to be formulated in April. Submission to ICB for local service level agreement & fresh commissioned funding for BATS and Robins.

**8) Assisting in Surgery**

Rota to be developed.

**9) Seminars**

To ascertain if Dr Gower would run evening talk. Difficulty obtaining consultants as concentrating on hospital backlogs. Nuffield attempting to find consultant to talk re prostate. To consider if someone local could talk on a topic. To seek feedback from Facebook and question to go on next patient survey form.

**10) Any Other Business**

None.

**11) Date of Next Meeting**

Next meeting Monday 25<sup>th</sup> March 2024 @ 4.30pm in the Library at Selsey Medical Practice.

Meeting closed 6.05 pm